

## **Housing Solutions for the Southwest**

295 Girard Street, Durango, CO 81303

Phone: 970.259.1086

WHAT IS CEAC - The purpose of CEAC is to provide financial counseling, budget planning, and connections to resources including possible one-time emergency assistance to individuals or families facing financial crisis who are usually self-sufficient. This one-time assistance is used to meet urgent payments for rent, mortgage, car repair, car payment, utilities, and other needs. We are unable to cover rental and utility deposits, late fees on past due accounts, legal expenses including fines, medical expenses, and sales taxes.

HOW TO APPLY FOR CEAC ASSISTANCE - To schedule an appointment to complete the application process, please contact the HUD Housing Counselor at 970-259-1086 ext. 12. Applications are reviewed by the committee, and requests for assistance are based on available funds. Unfortunately, not all applications are approved.

**APPLICANT ELIGIBILITY** - Must be a resident of La Plata or San Juan Counties. **Assistance is limited to once a year and 3 times** maximum for a lifetime per household.

Applicants are required to update all contact information with the Housing Solutions HUD Housing Counselor at 970-259-1086 ext. 12 for six months. This is important for the follow-up process for all approved applications.

If an application is denied, applicants can reapply after 60 days, but not more than twice a year.

**ASSISTANCE LEVELS** - Assistance levels may not exceed \$1,000. If a bill request is for more than \$1000, a payment plan must be in place to cover the balance. Assistance is generally between \$500 and \$1,000. Payments for approved assistance are made directly to the service provider or vendor.

## PAPERWORK YOU WILL NEED-Bills must be past due but not more than 3 months.

Completed CEAC Application – Attached
Photo I.D.s – For household members over 18 years old
<u>Proof of Income</u> – For household members over 18 years old - Last Months Paycheck Stubs, Social Security Income, Social
Security Disability, Unemployment, TANF, or other benefits (award letter or a bank statement)
Rent or Mortgage Assistance – Attach a past due notice with the date due and amount due from your landlord/mortgage
company. Also, attach rental lease.
<u>Car Payment</u> – Attach the billing statement for your vehicle.
<u>Vehicle Insurance or Registration</u> – Attach the current bill for your vehicle. If you are purchasing new insurance for your
vehicle, please be sure to provide two full quotes from local insurance companies.
<u>Car Repair</u> – Attach two estimates for the repair.
<u>Utilities</u> – Attach a past due or shut-off notice. To apply for heat or electric-related utilities, you must have already
attempted to utilize LEAP or Energy Outreach Colorado.
<u>Childcare</u> – For childcare bills, attach a statement from your provider showing past due.
For other bills- on occasion we receive requests for other types of bills. Please call and speak with the HUD Housing
Counselor about your request.









Date of Application Staff Revie			plication		
Who referred you to CEA	AC?				
Applicant Name		DOB	SSN _		
			SSN		
			E-Ma		
			ing in your home		
Assistance Request				•	
Type of Assistant Reques	ted		Total Amount <u>\$</u>		
Business		Phone	Contact	Account Number	
If you are applying for re-	nt or mortgage assista	nce how many mont	hs are you behind		
			one Number		
			Rent Amoun		
Type of Florine			Kent/indun	<u></u>	
Employment Information	n				
Applicant Employment S					
☐ Employed					
Current employer		Pho	one		
			Phone Hourly wage		
Position Hours per week			How long at this job		
☐ Unemployed			, <u> </u>		
If not employed, please e	explain				
How long have you been	•		ve you applied for unemplo	oyment □Yes □No	
Co. Availant Familian	at Chatas				
Co-Applicant Employmen	nt Status				
☐ Employed		DI.			
Current employer			one		
Position Hours per week			urly wage		
		Hov	w long at this job		
☐ Unemployed					
If not employed, please e					
How long have you been	unemployed	Hav	e you applied for unemplo	nument   IVes   INo	

# **Monthly Household Income Information**

□Legal Support □Other \_\_\_\_\_

	Applicant	Co-Applicant	Child/Other
Employment	\$	\$	\$
TANF	\$	\$	\$
SSI	\$	\$	\$
SSDI	\$	\$	\$
VA Services	\$	\$	\$
OAP	\$	\$	\$
AND	\$	\$	\$
Unemployment	\$	\$	\$
Workers Comp	\$	\$	\$
Child Support	\$	\$	\$
Tribal	\$	\$	\$
Other	\$	\$	\$
Other	\$	\$	\$

AND	\$	\$	\$
Unemployment	\$	\$	\$
Workers Comp	\$	\$	\$
Child Support	\$	\$	\$
Tribal	\$	\$	\$
Other	\$	\$	\$
Other	\$	\$	\$
Total gross monthly income	\$		
Non-Cash Benefits Received	o Varrahari 🗆 U	m □ NAo alta attal	
□SNAP □WIC □Child Car	e Voucher  Housing Vouche	r ∟ıvıedıcaıd	
Have you applied for LEAD th	is year? Type The	Mara	approved? □Yes □No
Have you applied for LEAP th	•	•	• •
Have you applied for Energy	Outreach Colorado this year?	☐Yes ☐No Were you	<b>approved?</b> □Yes □No
		_	
Has the COVID-19 pandemic	contributed to your emergency	y? □Yes □No	
Other Information			
How long have you lived in La	Plata/San Juan County	Do you intend to s	tay in the area □Yes □No
- •	-	•	
Applicant Ethnicity  Hispan	ic Not Hispanic		
• • • • • • • • • • • • • • • • • • • •	t apply) □Black/African Ameri	can Native Hawaiian/othe	r Pacific Islander   American
Indian/Alaskan Native $\Box$ Wh			
mulany Alaskan Nauve UVI	IIIC MASIAII		
Are you a Voterran	. □No lo Co A ·····li···	ant a Votoran 2 Vos Va	
•		ant a Veteran?	
•	• • •	ant Disabled? $\square$ Yes $\square$ N	
<b>Are you a DV Victim?</b> $\square$ Yes	s □No Is Co-Applica	ant a DV Victim? $\square$ Yes $\square$ N	lo
Highest level of education yo	u completed (check one)		
<b>Applicant</b> □ High Schoo	l or GED ☐ College (Unde	ergraduate)   Graduate Scho	ol □None/Other
Co-Applicant ☐ High Schoo		ergraduate) □Graduate Scho	
71 0 10000		,	,
Community Resources			
<u> </u>	esources you are interested in	for yourself or your family	
•	•		n Childrens
☐ Affordable Housing/Rental	· ·	Ilthcare Benefits   Education	
☐ Mental Health ☐ Substar	ice Abuse $\;\sqcup$ Budgeting $\;\sqcup$ F	Parenting Education/Support	

What is your emergency? What caused you to seek assistance at this time? Please explain in detail.		
How will receiving this assistance help	you be financially self-sufficient in the future?	
I hereby acknowledge that I have completed this application truthfully and accurately to the best of my knowledge.		
Date	_ Applicant	
	Ca Annliannt	

**GRIEVANCES** - Applicants who feel they have been denied services improperly may access a grievance procedure by calling the Director of Housing Solutions for the Southwest at 970-259-1086.

## **CONFIDENTIALITY**

Submitting an application to CEAC for consideration requires that certain information contained in the application be reviewed with third-parties. Housing Solutions for the Southwest will provide each applicant with a copy of the Housing Solutions for the Southwest Privacy Policy at the time of intake.

### **AUTHORIZATION FOR RELEASE OF INFORMATION**

Client Name:	Date of Birth:
Coalition (CEAC), information pertaining to my application	cial assistance from the Community Emergency Assistance in for assistance must be verified for accuracy. In addition, I ered by the CEAC Committee, information contained within my inderstand that members of the CEAC Committee sign a
I hereby consent to the release/exchange to which assistance would be applied.	e of information with the vendors listed on my CEAC application
I hereby consent to the release/exchange the purposes of evaluation of my application	e of information with the members of the CEAC Committee for tion for emergency assistance.
have received in the past from La Plata Co information contained in my application	e of information pertaining to any benefits I currently receive or ounty Department of Human Services. I understand that (including household members, reported income, employment artment of Human Services, and could be used for the
This authorization is valid for 60 days from the dated sign	ing of this release.
The person authorizing this release of information has the	e right to revoke this release in writing at any time.
Signature of Applicant:	Date:
Signature of Co-Applicant:	Date:

#### HOUSING SOLUTIONS FOR THE SOUTHWEST PRIVACY POLICY

HOUSING SOLUTIONS FOR THE SOUTHWEST (**HSSW**) is a private non-profit agency authorized by the Department of Housing and Urban Development (**HUD**) as a comprehensive housing counseling agency.

**HSSW** is committed to assuring the privacy of individuals and/or families who have contacted us for assistance. We realize that the concerns you bring to us are highly personal in nature. We assure you that all your information shared both orally and in writing will be managed within legal and ethical considerations. Your nonpublic personal information (such as your total debt information, income, living expenses, and personal information concerning your financial circumstances) will be provided to creditors, program monitors, and others only with your authorization and signature. We may also use aggregated research information for designing future programs.

## Types of information that we gather from you:

- Information we receive from you orally or on intake forms or other forms (e.g. your name, address, social security number, household members, assets, and income)
- Information about your financial transactions with us, your creditors, or others (e.g. account balances, payment history, parties to transactions, and credit card usage)
- Information we receive from a credit reporting agency (e.g. credit history and credit score)

## Authorization of Release of Information:

In order for Housing Solutions to release your nonpublic personal information to others, you must sign a Release of Information. You have the right to revoke an Authorization for Release of Information. You must do so in writing. If you choose not to sign a Release for Information or revoke a prior authorization, this may impact your eligibility for certain services.

### Release of your information to third parties:

- If you have signed a Release of Information, we may disclose some or all of the information that we collect to third
  parties in the course of your participation in our services or as a requirement of grant awards that make our
  services possible.
- We may also disclose any nonpublic personal information about you as permitted by law (e.g. if we are compelled by legal process).
- Within the organization, we restrict the access to nonpublic personal information about you to those employees who need to know that information to provide services to you. We maintain physical, electronic, and procedural safeguards that comply with federal regulations to guard your nonpublic personal information.

Client:	Data:
( IIAUL.	Date: